



March 18, 2020

Dear Patients,

Your health is our top priority. We have been closely monitoring the COVID-19 (coronavirus) situation and have taken several measures to keep you, our doctors and staff safe.

All patients will receive a call 24-48 hours prior to their scheduled appointment during which time the staff will confirm their appointment and will ask a series of questions over the phone to ensure that the patient is in the best health to attend their appointment.

Patients arriving by car should call to let the office know that you have arrived before coming into the waiting area. Patients will be informed that they must come into the office alone, without their driver or family member, unless that person is necessary for mobility assistance or communication purposes in the office. Only patients and necessary staff will be allowed in exam rooms.

Finally, our staff will be contacting you to reschedule all elective office appointments and surgeries. However, all non-elective office appointments will be kept, and we will continue to perform non-elective surgeries. The offices will remain open and if you have an urgent eyecare need, please contact our office immediately so we can assist you.

We continue to practice environmental hygiene and disinfect exam rooms between patients and all other areas in our office on a frequent basis.

Most of all, we want our patients to stay healthy. If you have any concerns or questions, please call our office.

Thank you for your support and for entrusting us with your care.